

## **Instructions for accessing the online platform**

If your child is absent from school due to illness, self-isolation or closure we will be providing an online platform to support their ongoing education. All subjects will be accessible through the following link or from the school website. A video tutorial is available on the school website to show how to access the portal.

<http://southhunsley.school-work.co.uk>

Password: students

(If this link does not work by clicking, please try copying and pasting it into the address bar of your web browser)

Each year group has a designated folder within each subject area and by following the link you will find further guidance on how to access subject material within the platform.

Work has been structured so that it supports and complements your child's on-going education, although it has been planned so that should your child be unable to complete it this will not impact on their learning once they return to school.

During this period we have had to prioritise our resources to support students preparing for external assessments in year 11 and 13. Should students in these year groups be working from home and need to contact a subject specialist there is a dedicated email address on the platform for each subject. These can be found in the Word document called 'Subject Support – South Hunsley.docx'. Students in other year groups are also welcome to use these email addresses and work will be updated by subject leaders regularly to ensure there is ample quality provision.

Staff will endeavour to respond to emails from students in a timely manner. However, please be aware that these email addresses will most frequently be monitored during normal school hours. It may also be that at certain times we have a number of staff that are also suffering from illness or caring for dependants with an illness and so we kindly ask that parents and carers have patience whilst we do our very best to support your child.

As well as support from subject specialists, should you or your child require any pastoral support during this time, there is a dedicated pastoral email address to help deal with any concerns or queries, including where students require any emotional support. We will endeavour to respond in the same way as with subject support emails, but please be aware that this will also be monitored primarily during normal school hours.

Our staff are working hard to ensure that our students are supported both academically and emotionally through these difficult times. If for any reason you are unable to access the online platform, please contact the school office in the first instance.

